

WHAT IS CLAIMED IS:

1. A method for servicing and maintaining thermal equipment, water treatment equipment and the like, performed between one or more facility sites that have thermal equipment and/or water treatment equipment and conclude a servicing and maintenance contract regarding the thermal equipment and/or water treatment equipment, and a management center that performs servicing and maintenance of the thermal equipment and/or water treatment equipment in the corresponding facility site and has a database for storing various information on the thermal equipment and/or water treatment equipment, through use of a communication line, comprising the steps of:

reading requested information when a request to provide each of the various information is transmitted from an information retrieval unit installed in the facility site to a control unit installed in the management center through the communication line; and

transmitting the requested information read from the database to the information retrieval unit through the communication line.

2. A system for servicing and maintaining thermal equipment, water treatment equipment and the like, established between one or more facility sites that have thermal equipment and/or water treatment equipment and that

conclude a servicing and maintenance contract regarding the thermal equipment and/or water treatment equipment, and a management center that performs servicing and maintenance of the thermal equipment and/or water treatment equipment in the corresponding facility site, comprising

a communication line for connecting the facility site and the management center,

the management center having a database for storing various information on the thermal equipment and/or water treatment equipment and a control unit for reading requested information from a database in response to a request of the facility site to provide the various information on the thermal equipment and/or water treatment equipment, and transmitting the requested information read from the database to the facility site through the communication line,

the facility site having an information retrieval unit that is capable of requesting the control unit to provide the various information through the communication line, receiving the requested information transmitted from the control unit through the communication line, and confirming contents thereof.

3. The system for servicing and maintaining thermal equipment, water treatment equipment and the like as defined in Claim 2, wherein

the information retrieval unit is disposed in the thermal device and/or water treatment device, or in the vicinity thereof.

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